Surveillance Guide

What your Configuration Document Means.

IP System Addressing & Connectivity

This is the address that you will type in the address bar (if you are using a desktop/laptop) to access the surveillance station.

This is the same address for the DS-CAM mobile viewing app on your phone or tablet.

User Logins

This is your user name and password that you will use to login into the surveillance station. You will have to contact Camping Connect to get these details changed.

How to View the CCTV from a Desktop Computer

1. Open up a web-browser and type the address (provided in your configuration document) into the address bar.
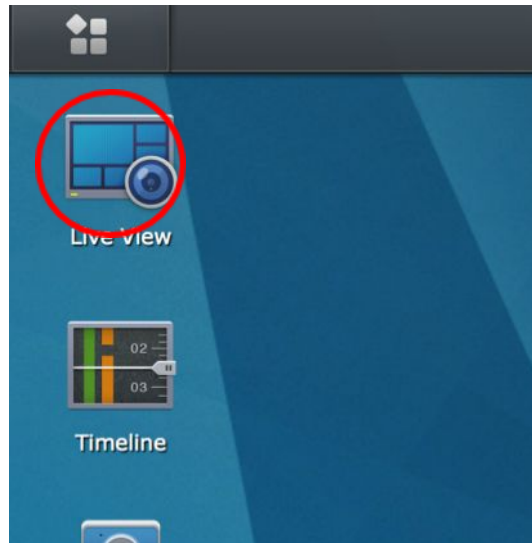2. Use the login details to log into the CCTV Viewer.

3. From the desktop of the Surveillance application, you can view live footage or review recorded footage by clicking the appropriate icon.
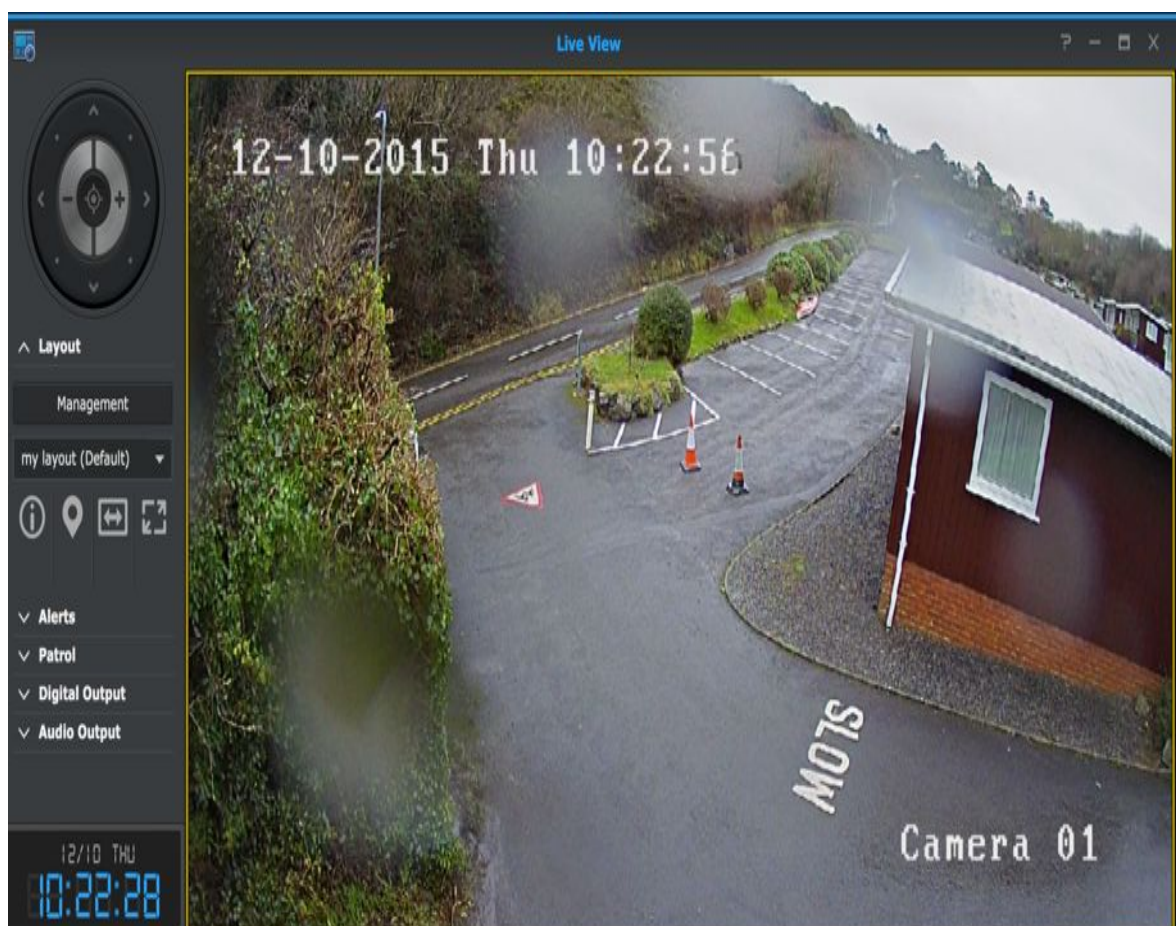
How to View Live Footage

1. To view live footage you will have to click the live footage application as highlighted in the image below.

2. This will open the live view app where you can view the footage in real time.

3. To view multiple cameras at once you will have to change the view. By clicking the management button. This will bring up the management window. Whereby you can select the cameras you want to view and how you want them to be arranged.
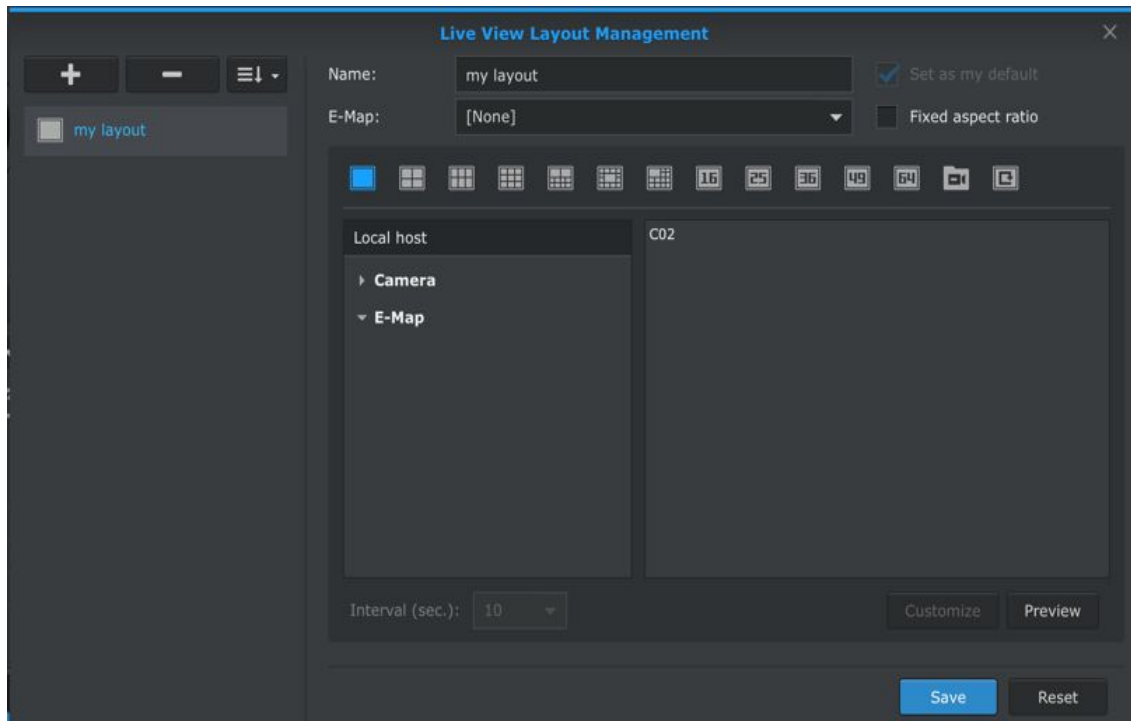
4. You are able to select the different arrangements by clicking on the icons. This will allow you to add multiple cameras to the view by selecting the camera drop down menu under local host. From the list of configured cameras click and drag the camera you want to add.

How to View Recorded Footage

1. From the home screen select timeline. As indicated by the red circle below.
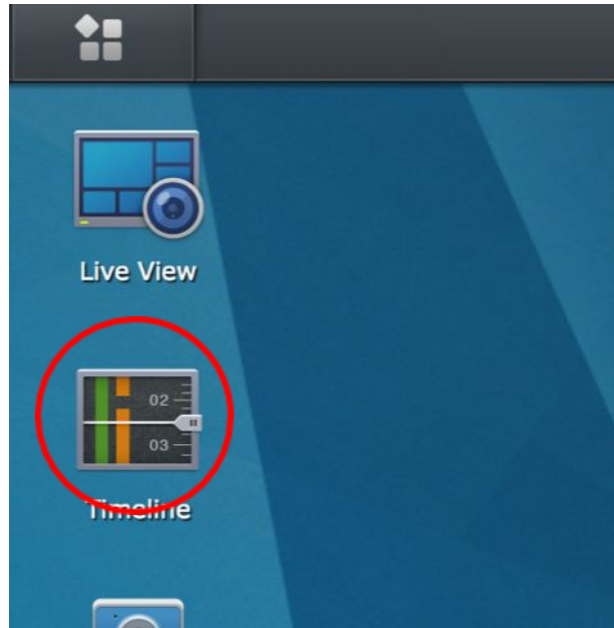
2. This will open the timeline viewer as seen below.
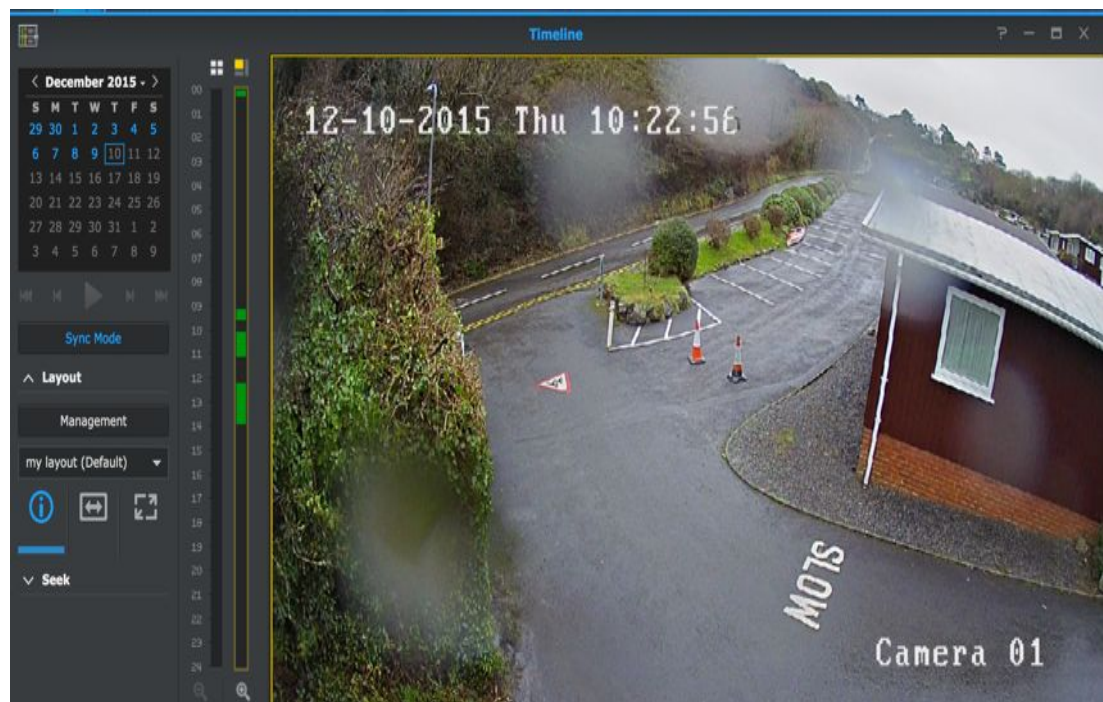
3. You are able to view recorded footage from directly inside the Surveillance Station by clicking the date in the calendar of the desired footage. Then the 24-hour vertical timeline. The green indicates times of which motion was detected by the camera. Due to the configuration of the equipment, this may be the only times in which footage is recorded.
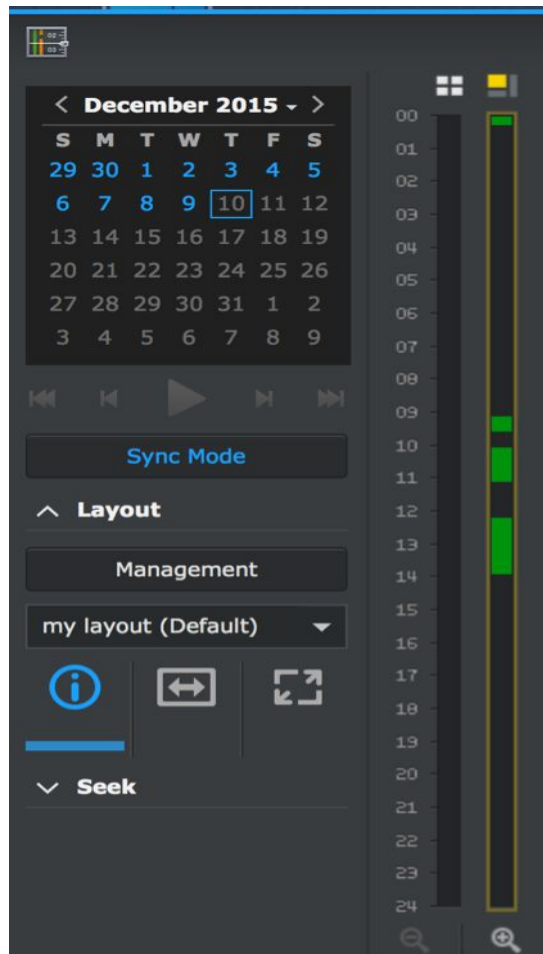
4. You can speed up/slow down/play/pause the playback of the recordings by using the media functions as highlighted.
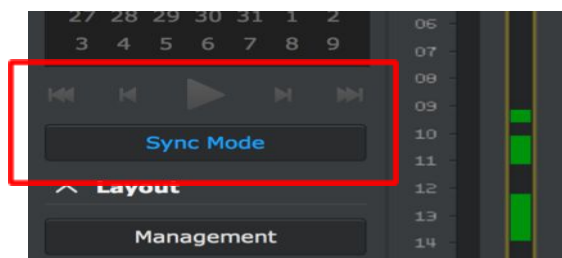
Downloading Footage onto Your Personal Device.
Downloading footage directly onto your device can save you time if you have already found the piece of footage you are looking for. To do this with a piece of footage use the following steps:
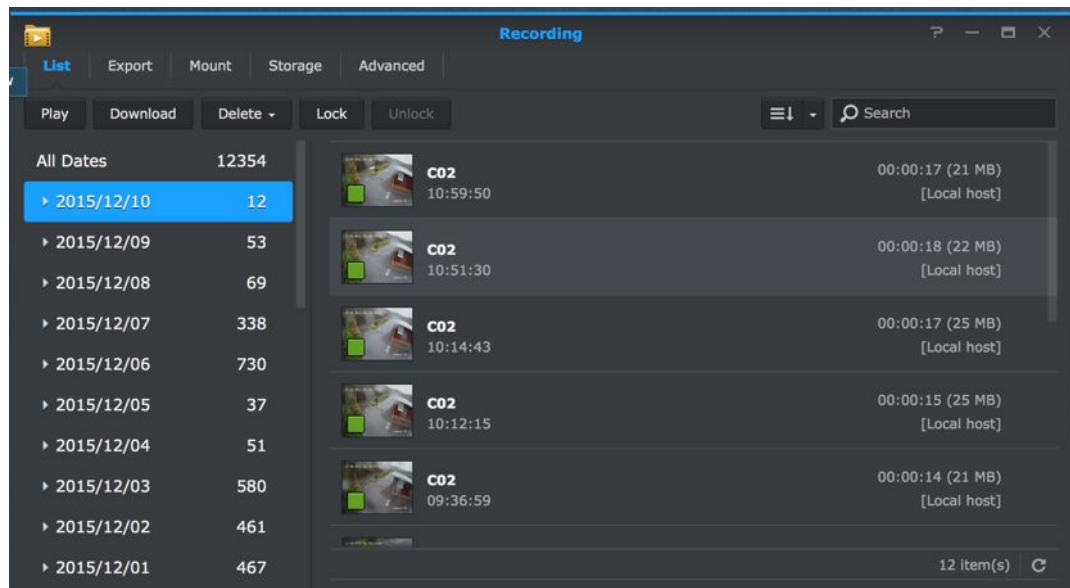
1. Click recordings on the main screen.


2. This will open a window full of all your footage. Select the date of desired footage in the left pane.
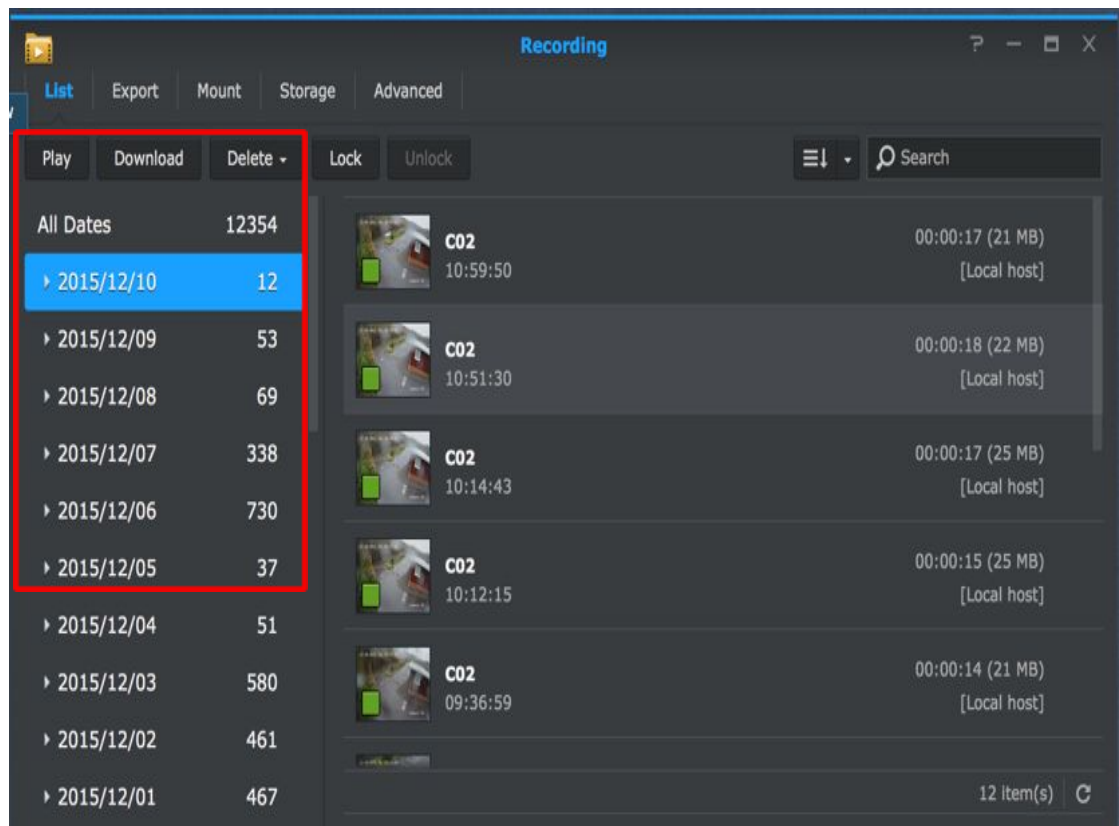
3. Then select the time recorded footage you want to download. You can preview what you're going to download by clicking the play button when you hover over the thumbnail.

4. Click Download. This will download the footage directly onto your device for you to view at your leisure.
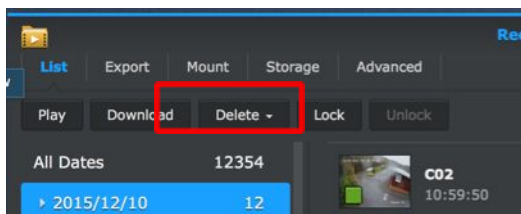
How To View The CCTV from Mobile Device:

Overview: This article will cover how to use DS cam, a free application for the Apple iPhone/iPad or Google Android-based phones.

DS cam offers the ability of Live Viewing cameras, taking snap shots, and reviewing recorded surveillance data from the mobile phone where Internet access is available.

1. Ensure your mobile device is compatible with the 'DS-CAM' app. This app can be downloaded from the iOS/Google App Store.

2. Once downloaded, open the application and input the login details as well as the address supplied by the configuration document.
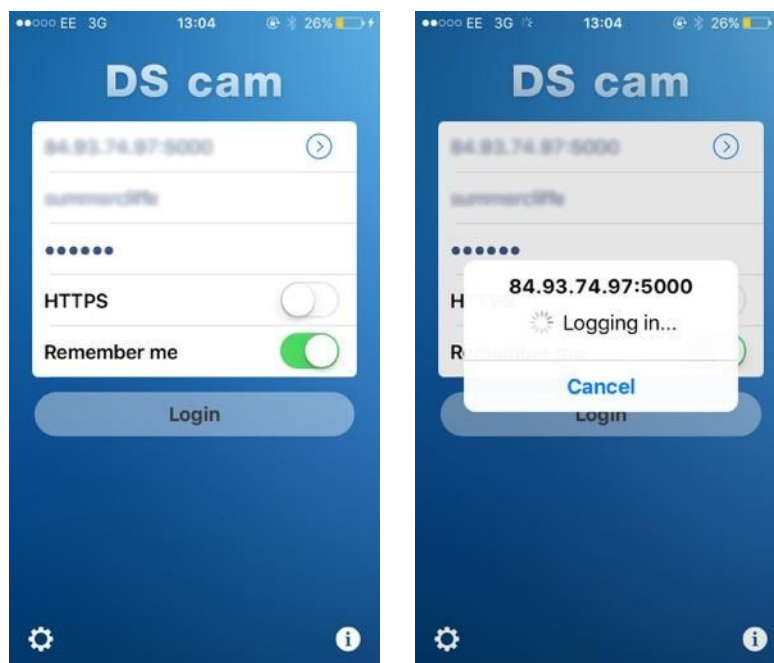
3. Click login
4. Once logged in you will be able to see a full list of available cameras.
5. Tapping on one of the cameras will allow you to view the live footage.

Viewing Recorded Events

1. From the main menu, select the menu button.

2. Select "recordings" from the menu.

3. The recordings appear in chronological order, select a recording based on its time-stamp and click.

4. The recording will be displayed on the screen and you can play/fast forward or filter for a more detailed view on events.